## Voters' Abilities to Cast their Votes as Intended

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## Selected Voting Tasks

- Vote for candidates for 18 offices and 4 ballot questions
- Vote for 2 candidates in a multi-candidate election
- Change a vote
- Cast a write-in vote


## Accuracy Measures

- Correct Vote
- Selection matches candidate circled in voting booklet (cue sheet)
- Types of voting errors
- Vote incorrectly cast for the candidate listed before or after candidate circled ("proximity error")
- Vote cast for some other candidate
- No vote cast
- Write-in incorrectly cast


## Voting Accuracy and Errors

## Vote for President

| Percent of <br> votes | ES\&S <br> Model <br> 100 | Diebold <br> AccuVote- <br> TS | Avante <br> Vote- <br> Trakker | Zoomable <br> Prototype | Hart <br> InterCivic <br> eSlate | Nedap <br> LibertyVote |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Voted as <br> intended | 95.8 | 96.7 | 97.3 | 97.5 | 96.3 | 96.3 |
| Proximity <br> error | 3.0 | 2.4 | 1.7 | 1.4 | 2.4 | 2.4 |
| Voted for <br> another <br> candidate | 1.0 | 0.4 | 1.0 | 0.5 | 0.4 | 0.5 |
| No vote <br> cast | 0.2 | 0.5 | 0.0 | 0.6 | 0.9 | 0.8 |

## Features Criticized



## Impact of Voting Tasks on Errors

| Office | ES\&S <br> Model <br> 100 | Diebold <br> AccuVote <br> TS | Avante <br> Vote <br> Trakker | Zoomable <br> Prototype | Hart <br> InterCivic <br> eSlate | Nedap <br> Liberty <br> Vote |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| US President | 95.8 | 96.7 | 97.3 | 97.5 | 96.3 | 96.3 |
| Vote for Two |  |  |  |  |  |  |
| State Rep. (1) | 95.0 | 97.0 | 95.1 | 97.5 | 88.6 | 94.1 |
| State Rep. (2) | 94.0 | 95.2 | 94.3 | 95.2 | 88.4 | 92.9 |
| Change Vote |  |  |  |  |  |  |
| Probate Judge | 87.1 | 91.0 | 84.1 | 91.7 | 89.9 | 88.4 |

## Number of Errors Voters Make

|  | ES\&S Model 100 | Diebold AccuVoteTS | Avante VoteTrakke | Zoomable prototype | Hart InterCivic eSlate | Nedap Liberty Vote |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office bloc ballot |  |  |  |  |  |  |
| 0 | 80.2 | 78.4 | 78.3 | 79.9 | 75.1 | 80.4 |
| 1 | 11.9 | 14.7 | 13.6 | 12.8 | 15.9 | 11.0 |
| $\geq 2$ | 7.9 | 6.9 | 8.1 | 7.3 | 9.0 | 5.3 |
| Straight party ballot |  |  |  |  |  |  |
| 0 | 71.4 | 74.7 | 60.7 | 72.4 | 73.4 | 61.7* |
| 1 | 16.8 | 14.6 | 14.9 | 17.0 | 15.7 | 16.9 |
| $\geq 2$ | 11.8 | 10.7 | 6.3 | 10.6 | 10.9 | 21.4 |



## A Comparison of Errors

- Residual votes (overvotes, uncast votes, and uncountable ballots)
- About 2\% of voters had a residual vote for president in 2000 (Caltech/MIT).
- Voting for the wrong candidate
- More than 2.5\% of voters in our field experiments voted for the wrong candidate for president
- More serious error - the preferred candidate loses a vote and the opponent gains a vote


## Errors Associated with Write-Ins

| Percent of | ES\&S <br> Model <br> ballots | Diebold <br> AccuVote- <br> TS | Avante <br> Vote- <br> Trakker | Zoomable <br> Prototype | Hart <br> InterCivic <br> eSlate | Nedap <br> LibertyVote |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Perfect | 70.1 | 90.4 | 91.8 | 89.3 | 86.1 | 88.1 |
| Blank | 3.1 | 2.9 | 3.2 | 2.3 | 3.0 | 3.2 |
| Spacing <br> problems | 0.0 | 2.7 | 0.1 | 3.5 | 5.5 | 3.2 |
| Spelling <br> Problems | 2.1 | 3.4 | 2.3 | 4.3 | 5.3 | 4.9 |
| Bubble <br> not filled | 26.0 | na | na | na | na | na |

## Voter Characteristics and Accuracy

- Significant evidence of the digital divide
- Computer usage
- Education
- Age
- English as primary language
- Race/ethnicity
- Strength of partisanship
- Prior voting experience had no impact
- Straight-party device $\rightarrow$ increased errors


## Conclusions

- Voting technology and ballot styles influence voters' abilities to cast their votes as intended
- Voting for the wrong candidate is the most frequent and most serious error
- Optical scan systems pose problems with write-ins
- Voter characteristics influence voting accuracy


## For More Information

- www.capc.umd.edu

Thank you!

